Fraser Engine Rebuilder, Inc.

PRODUCT WARRANTY INFORMATION

Thank you for choosing Fraser Engine Rebuilder, Inc. We appreciate your business and your trust in our products and customer service. This document outlines the warranty coverage for your recent purchase. Please retain this information for your records.

Important Warranty Information

Warranty Commencement

Your warranty begins either on the date of installation or 10 days after the original purchase date—whichever comes first. Coverage duration depends on the product type (see Warranty Options section).

Warranty Registration

Product registration is required for warranty coverage. Instructions are on page 4. Failure to register may void the warranty.

What Is Covered

This warranty covers defects in material and workmanship of the product only. It excludes damage to the equipment in which the product is installed and any indirect expenses (e.g., towing, lodging, storage). Your sole remedy is the repair or replacement of the product.

Maintenance Responsibilities

Proper maintenance using parts that meet engineering specifications is required. Failure to follow the maintenance schedule may void your warranty.

Customer Assistance

Warranty repairs may be performed by any Licensed Automotive Repair Facility (LARF). Visit <u>fraserengineco.com</u> or call 800-731-3177 for support.

1 Year | Unlimited Miles Parts & Labor

Labor covered at \$50/hr (Mitchell or AllData book time)

3 Years | Unlimited Miles Parts & Labor

Labor covered at \$50/hr (Mitchell or AllData book time)

5 Years | Unlimited Miles Parts & Labor

Labor covered at \$50/hr (Mitchell or AllData book time)

Vendor Network Outsource Engines

1 YEAR, 12,000 MILES - IMPORT ENGINES - PARTS ONLY, NO LABOR COVERAGE

2 YEAR, 36,000 MILES - PARTS ONLY, NO LABOR COVERAGE - KIA / HYUNDAI ENGINES

2 YEAR, 36,000 MILES - PARTS ONLY, NO LABOR COVERAGE - DIESEL ENGINES

2 YEAR, 36,000 MILES - PARTS ONLY, NO LABOR COVERAGE - HIGH PERFORMANCE

3 Years | 100,000 Miles Parts & Labor

Labor covered at \$50/hr (Mitchell or AllData book time)

4 Years | 100,000 Miles Parts & Labor

Labor covered at \$50/hr (Mitchell or AllData book time)

No-Fault Warranty Options

1-Year No-Fault Warranty \$99.00

One-time free replacement, no matter the cause of failure.

Unlimited miles during the 1-year term.

Labor covered at \$50.00/hr (Mitchell or AllData book time).

2-Year No-Fault Warranty \$199.00

One-time free replacement within 2 years.

Unlimited miles during the term.

Labor covered at \$50/hr (Mitchell or AllData book time).

3-Year No-Fault Warranty \$299.00

One-time free replacement within 3 years.

Unlimited miles during the term.

Labor covered at \$50/hr (Mitchell or AllData book time).

4-Year No-Fault Warranty \$399.00

One-time free replacement within 4 years.

Unlimited miles during the term.

Labor covered at \$99/hr (Mitchell or AllData book time).

5-Year No-Fault Elite \$499.00

Covers the full 5 years • one-time free replacement.

Unlimited miles during the term.

Labor covered at \$99/hr (Mitchell or AllData book time).

Note: NFW plans must be purchased at the time of sale. Valid only if installed by a LARF. Coverage ends after the first denied claim.

Warranty Coverage and Exclusions

Fraser Engine Rebuilder, Inc. will repair or replace defective parts due to material or workmanship issues.

Domestic shipping is included.

Not Covered (Partial List):

- 1. Non-Fraser parts
- 2. Overheating, oil issues, or contamination
- 3. Pre-ignition or detonation damage
- 4. Misuse or improper installation
- 5. Service items (filters, hoses, belts, etc.)
- 6. Racing, competition, or improper modifications
- 7. Electrolysis-related damage
- 8. Lack of required maintenance
- 9. Crankshaft damage from improper pressure
- 10. Unauthorized repairs
- 11. Fuel contamination
- 12. Incorrect oil or oil neglect
- 13. Transmission/clutch issues
- 14. Air filter neglect
- 15. Vibrational damage
- 16. Missed tune-ups
- 17. Alternate fuel use
- 18. Vehicles >11,000 lbs GVW (e.g., RVs)
- 19. Marine/racing use

Repair, Replacement & Reimbursement

Repair & Replacement Process

- Authorization required before any repair/replacement
- Unauthorized repairs will not be covered
- Products must be returned for inspection
- Fraser will pay return shipping (U.S. only)
- Replacements retain the original warranty duration

Labor Reimbursement

- Paid based on Mitchell® flat-rate schedule
- Reimbursement rate = Original installation rate (max as per plan)
- No coverage for DIY or unlicensed repairs

Parts Reimbursement

- Reimbursed at purchase price with proof
- 20% deduction without receipt
- Fluid/filter coverage valid only for first 2,000 miles
- Max parts reimbursement: \$25

Installation & Maintenance Requirements

Installation & Maintenance Requirements

Engines & Cylinder Heads

- Follow break-in procedures after installation
- 500-mile checkup (oil change, valve adjustment if needed)
- Synthetic oil not recommended before 5,000 miles

Automatic Transmissions

- No break-in required
- Check fluid every 100 miles during first 500 miles
- Follow OEM maintenance schedule

Warranty Registration

You must register your product to activate warranty coverage.

Visit: <u>fraserengineco.com/product-warranty-registration-form</u>

Have ready: invoice number, serial number, VIN, mileage at installation, and installation date.

Final Notice

Fraser Engine Rebuilder, Inc. is not liable for incidental or consequential damages. Some states may not allow these exclusions, so the above may not apply to you.

Questions?

Contact the Fraser Warranty Department: 800-731-3177 (Ext. 6)