

HOW IT WORKS



HOW DOES THE CORE PROCESS WORK?

- Once you receive your FRASER engine or transmission, simply put the old unit back in the shipping container we provide for you and call us. Once the unit is checked back in, we will AUTOMATICALLY refund you the deposit.
- Core charges are added to the initial price of the unit. For example – Engine: \$3499 / Core: \$500.00 – Your total on this order would be “\$3999.00” which we will give you “\$500.00” back upon checking in your core.

HOW DOES THE SHIPPING WORK?

- We ship to EVERYWHERE in the CONTIGUOUS United States.
- Shipping costs are predicated on Zip Code and proximity to the nearest shipping hub where the unit might be available.
- Shipping time for units IN STOCK typically is 7-10 business days, if in same state as shipping location, some units can be delivered within 1-5 business days.
- FRASER has 27 nationwide locations so locating you a motor in a timely fashion is hardly ever an issue!
- **DO WE SHIP RESIDENTIAL? – YES**

DO YOU HAVE RECOMMENDED INSTALLERS / CAN I DO A D.I.Y (DO IT YOURSELF) INSTALL?

- Unfortunately we do not. However we do often advise customers to use www.RepairPal.com. They will give you a list of CERTIFIED installer in close proximity to your location.
- YES, You can install the engine yourself, the only thing on the warranty NOT covered for a DIY would be labor. We will, in most cases, warranty the parts.

WHERE ARE YOU LOCATED? CAN I PICK IT UP?

- Pickup locations in Michigan & Texas, only if unit is available.
- We are headquartered in Michigan

ARE THE UNITS PAINTED GOLD?

No, the gold color is strictly for emphasis.

HOW DO I PLACE AN ORDER?

To place an Order simply click the green button on the top of our website that reads PLACE AN ORDER ONLINE. Fill out the form and then call us at 800-731-3177 after completing and submitting the form. The order form will not process your payment. You MUST call after completing the form to process your payment. The direct URL for online ordering is:

ONLINE ORDER LINK: <https://fraserengineco.com/fraser-engines-order-form-2020/>

HOW DOES PAYMENT WORK?

Fraser can accept all forms of payment such as debit/credit cards, checks, wire transfer, and ACH electronic bank transfers, as well as several other methods of financing offered through our website.

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HOW DOES FINANCING WORK?

To apply for Financing simply click the tab located at the top of our website that reads financing options. Select the finance company you would like to apply through and submit an application for financing all through the website.

“I’m not a mechanic and I don’t understand the quote” – No worries!

Fraser strives to make our quotes as simple and easy to understand. Simply read through the quote and if you are still confused you can always show the quote to your mechanic/ installation garage and ask what they would recommend is the best option for your situation and vehicle. **For any further questions call 800-731-3177.**

DO YOU DYNO TEST YOUR ENGINES & TRANSMISSIONS?

Every FRASER engine and transmission is thoroughly SIM tested, most of our units are built on assembly line 50-100 at a time, SOME of the units are DYNO tested to obtain spec data while the others are SIM & SPIN tested to assure quality.

HOW DOES THE WARRANTY WORK?

- If you have the STANDARD warranty, your engine will need to be plant inspected. For details on that call us at 800-731-3177
- If you purchase a NO FAULT warranty available in either 3 YEAR or 5 YEARS, that means that you are guaranteed a one-time hassle free replacement regardless of the cause of the engine failure.

**IF THIS DOCUMENT DOES NOT ANSWER YOUR QUESTIONS,
PLEASE CALL US FOR FURTHER HELP**

800-731-3177

